

In accordance with that established in Law 7/1998 of 13 April, this document contains the General Contract Conditions that must govern the sales operations of the products supplied by Kettal, S.L. (hereinafter supplier or seller) to its different consumer or professional customers (buyer or acquirer) and defines the rights and obligations of both parties in relation thereto.

For domestic use, all Kettal products, except for cushions, covers and fabrics (including textilines), are guaranteed for a period of five years against any manufacturing defect that affects their suitability for use. This applies to normal conditions of use and maintenance. This guarantee does not apply to faults or imperfections resulting from the passage of time or normal wear and tear. Circumstances not covered by this guarantee include, but are not limited to, the fading or change in shade of colours, changes in wood texture, scratches resulting from use, etc.

For non-domestic use, by the hotel and catering industry and collectives for example, all Kettal products, except for cushions, covers and fabrics, are guaranteed for a period of two years. This guarantee is subject to the same conditions as outlined above. In case of complaint, contact our representative immediately or contact our offices directly. If the product is checked and is found to be flawed due purely to manufacturing faults, Kettal S.L. will decide whether the product should be repaired or exchanged. Keep the manufacturing batch label attached to the furniture to ensure the validity of the guarantee. For pavilions and pergolas, Kettal does NOT guarantee the product if it is not properly anchored to the floor. Anchoring is the responsibility of the user, not Kettal. Kettal is not responsible for the assembly of any of its products. For appropriate cleaning, water and pH-neutral soap should be used (no power washers or water outside the temperature range of 10-40 °C). In the case of any other product or cleaning system being used, the product will not be covered by warranty. For maintenance, please see label on the product or [www.kettal.es](http://www.kettal.es)

# KETTAL WARRANTY & MAINTENANCE

## ALUMINIUM

Kettal has had an international calling to design and innovation which came together to form Kettal Group. Kettal works with the most important names in the international design scene who collectively have contributed to what is a well rounded, innovative and unique collection.

Clean with non corrosive, non abrasive cleaners. No scrub pad nor pressure cleaner should be used.

## ACRYLIC FABRIC

The cloth selected by GRUPO KETTAL offers an exceptional grammage with a weight of 400 g/m². Grupo Kettal cushions have been treated exclusively with fluorocarbon to protect the fabric from possible stains and other liquids. Fabric maintenance is simple: Brush the fabric occasionally; the fabric can be machine washed at any time following the instructions on the inner label. Throughout the fabric's useful life, we recommend maintaining the exclusive fluorocarbon impermeable treatment by applying "Grupo Kettal Fabric Protector" (ref. 8010-003) according to the instructions.

## ROPE

For proper cleaning of the rope, use a dampened cloth in a solution of warm water and mild soap. Use that to clean the rope and then rinse with another damp cloth with water only. Allow to air dry. If the stain is deep or dirt persists, re-wet the rope with soap and water and rub with a soft plastic bristle brush. Rinse and let dry. Do not use water pressure cleaners or harsh chemicals (bleach, ammonia, ...) that can affect the fibers that make up the rope.

## TEAK WOOD

The teak used in Kettal products is obtained by selecting the best trunks from sustainably managed plantations controlled by Perhutani. Only the most appropriate trees are selected, one by one. The area used is the central part of the trunk, as it is the straightest and free of branches. From this painstaking selection process we obtain our teak, one of the finest in the world. The wood is planed to give it a more natural feel, and a sealant is applied.

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## UMBRELLA

Kettal Umbrellas are required to be kept closed when not in use.